



**F E D E R A L
S T U D E N T A I D**

We Help Put America Through School

**FSA Modernization Partner
Enterprise Application Integration
(EAI)
Core Release 3.0**

**EAI Application Maintenance Services Report
July 2002**

Version 1.0

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APPENDIX A: EAI APPLICATION MAINTENANCE SERVICES REPORT – JULY 2002



1 Introduction

1.1 Summary

The EAI team provides maintenance support for application teams after the rollout of the application interface. This report documents the application interface maintenance services provided by the EAI Release 3.0 team including software upgrades and issue troubleshooting and resolution. This report will define the services rendered during the month of July 2002.

2 EAI Interfaces

EAI Interfaces maintained during this period include:

Direct Loan Servicing System (DLSS)-eServicing

The Direct Loan Servicing System (DLSS) tracks loans received from the booking process, through the in-school period, and through payoff from either the borrower or the Department of Education (defaulted loan).

A detailed description of eServicing issues can be referenced in the attached issue resolution matrix section 100.

Student Aid Internet Gateway (SAIG)

The SAIG Secure Portal writes the School information to the COD mailbox. This interface enables the schools (via bTrade) to send and receive data to and from COD.

A detailed description of SAIG issues can be referenced in the attached issue resolution matrix section 200.

Common Origination and Disbursement (COD)

COD is the key modernization initiative for the Schools Channel. The COD system redefines aid origination and disbursement processes for Pell Grants and Direct Loans, and provides optional common reporting opportunities for campus-based programs.

A detailed description of SAIG issues can be referenced in the attached issue resolution matrix section 300.

Loan Origination Web Server (LOWeb)

The LOWeb Server allows students to apply for loans via a website. COD provides credit checks for LOWeb applicants. The interface between LOWeb and COD transmits credit check information.

A detailed description of LOWeb issues can be referenced in the attached issue resolution matrix section 400.

Financial Management System (FMS)

The Financial Management System (FMS) manages all financial transactions.

A detailed description of FMS issues can be referenced in the attached issue resolution matrix section 500.



Post-Secondary Education Participant System (PEPS)

This interface transfers schools eligibility data from the Post-secondary Education Participant System (PEPS) to eCampus Based (eCB).

A detailed description of PEPS issues can be referenced in the attached issue resolution matrix section 600.



3 Issue Resolution Matrix

The issue resolution matrix contains a list of numbered issues, their description, date, impact and resolution for interfaces deployed in July 2002.